

Data Protection and GDPR Update

Introduction

Cloud Design Box believe that the new General Data Protection Regulation (GDPR) will improve privacy and ensure data is used for transparent purposes across all businesses. We take our customer, supplier and employee data protection very seriously.

You can access our GDPR privacy policy here (coming soon).

What is the GDPR?

The General Data Protection Regulation (GDPR) is due to come into force on 25th May 2018 - and even though the UK is due to leave Europe in the next 12 months, it will still apply to all businesses, replacing the Data Protection Act 1998.

The GDPR is a regulation in EU law on data protection and privacy for all individuals within the European Union. It also addresses the export of personal data outside the EU. The GDPR aims primarily to give control to citizens and residents over their personal data and to simplify the regulatory environment for international business by unifying the regulation within the EU.

How does GDPR affect Cloud Design Box customers?

Every company or organisation who stores personally identifiable information of any EU citizen is required to conform to GDPR. Personally identifiable information can be a name, email, address, date of birth, personal interests, unique identifiers, digital footprints and more. The owners of the data are classified as Data Controllers and those who process other organisations' data are Data Processors. Both Data Controllers and Processors are covered by the GDPR.

As one of our MIS integration customers, you are the Data Controller for the data contained in your management systems. We act, under a contractual arrangement, as Data Processors for you. In almost all cases we are moving data around within your own systems. The only personal data we hold from our customers is that required for contractual reasons, billing, support and sales, i.e. the relevant contacts in the organisation.

What is Cloud Design Box doing to prepare for GDPR?

We have reviewed all our policies and processes to ensure that we are GDPR compliant by 25th May 2018.

For example, we have:

- Put in place a new Data Processing Agreement
- Updated our terms and conditions to reflect the new Data Processing Agreement
- Updated new privacy policies
- Reviewed and increased our security
- Updated internal cyber security policies
- Minimized data we process for our core packages
- Reviewed our Salamander SharePoint data extracts and how we use them to minimize the amount of data used
- Created a process to build documentation from your installation explaining what data is used.

- Trained our staff in GDPR processes
- Registered with ICO as a data processor
- Creating new Data Processing Impact Assessments for all non-standard data extracts
- Appointing an independent Data Protection Officer
- Have policies in place for Subject Access Requests, Data Breaches and other GDPR processes

External Resources

For more information about GDPR your first stop should be the Information Commissioner's Office. They are the UK's independent body set up to uphold information rights and are responsible for advice on and implementing the GDPR legislation in the UK. It is worthwhile exploring their GDPR resources especially their 12 steps to take now.